



HAYDEN'S PLACE

Utility Operating Company

A CSWR Managed Utility

November 5, 2025

Dear Hayden's Place Resident:

Beginning in **January 2026**, sewer billing for Hayden's Place customers will transition to **Vilonia Waterworks Association**.

Starting February 2026, Vilonia Waterworks will issue **one combined bill** for both water and sewer services. Hayden's Place will issue its **final sewer-only bill in January 2026** for **December 2025 sewer usage**.

Please continue contacting Hayden's Place Customer Service at 866-305-5540 regarding **sewer service** issues. Once **Vilonia Waterworks Association** begins billing, all billing and payment questions should be directed to them.

Any **outstanding balance** owed to Hayden's Place **will not transfer** to Vilonia Waterworks Association and must be paid directly to **Hayden's Place**

You may pay any outstanding balance owed to Hayden's Place using any way below:

Pay online: visit haydensplaceuoc.com, select *Billing & Payment*, then *Pay Online* option

Pay by phone: call the tollfree Customer Service at 866-305-5540 for credit/debit card payment

Pay in person: visit haydensplaceuoc.com, select *Billing & Payment*, then *Pay In Person* option

Pay by mail: Send check/money order to: Hayden's Place UOC, P.O. Box 674530, Dallas, TX 75267-4530

To avoid referral to a third-party collection agency, please **ensure any unpaid sewer-only balance** owed to Hayden's Place is paid to Hayden's Place **before March 30, 2026**.

We appreciate your cooperation,

Hayden's Place Utility Operating Company