

November 5, 2025

Dear Oak Tree Resident:

Beginning in **January 2026**, sewer billing for Oak Hill (Oak Tree) customers will transition to **Vilonia Waterworks Association**.

Starting February 2026, Vilonia Waterworks will issue **one combined bill** for both water and sewer services. Oak Hill will issue its **final sewer-only bill in January 2026** for **December 2025 sewer usage**.

Please continue contacting Oak Hill Customer Service at 866-404-2162 regarding **sewer service** issues. Once **Vilonia Waterworks Association** begins billing, all billing and payment questions should be directed to them.

Any **outstanding balance** owed to Oak Hill **will not transfer** to Vilonia Waterworks Association and must be paid directly to **Oak Hill**.

You may pay any outstanding balance owed to Oak Hill using one of the ways below:

Pay online: visit oakhilluoc.com, select *Billing & Payment*, then *Pay Online* option

Pay by phone: call the tollfree Customer Service at 866-404-2162 for credit/debit card payment

Pay in person: visit oakhilluoc.com, select *Billing & Payment*, then *Pay In Person* option

Pay by mail: Send check/money order to: Oak Hill UOC, P.O. Box 674526, Dallas, TX 75267-4526

To avoid referral to a collection agency, please **ensure any unpaid sewer-only balance** owed to Oak Hill is paid to Oak Hill **before March 30, 2026**.

We appreciate your cooperation,

Oak Hill Utility Operating Company