



MAGNOLIA WATER

Utility Operating Company

A CSWR Managed Utility

November 21, 2025

Dear Terrebonne Sewer Customer:

Magnolia Water became your wastewater provider on June 26, 2025. Since purchasing the Terrebonne Sewer wastewater system, Magnolia Water has billed you directly, charging only a **base rate** for sewer service.

We have recently negotiated a billing arrangement with Consolidated Waterworks District No 1 (Consolidated Waterworks). Accordingly, on **January 1, 2026, Consolidated Waterworks** will read your meter and bill for sewer service on behalf of Magnolia Water.

In the billing statements you receive from Consolidated Waterworks, your wastewater rates will include the **base rate** and a volumetric **charge for water used for sewer**, as detailed in the Terrebonne Sewer tariff adopted by Magnolia. To view the tariff, visit magnoliawateruoc.com and navigate to the Regulatory Information section, and click on the sub-header "Tariffs".

Please continue contacting Magnolia Water Customer Service at 855-643-8152 for **sewer service** issues. Once Consolidated Waterworks District No 1 begins billing, all **billing** and **payment questions** should be directed to **them**.

Any **outstanding balance** owed to Magnolia Water **will not transfer** to Consolidated Waterworks District No 1 and must be paid directly to Magnolia Water.

You may pay any outstanding balance owed to Magnolia Water using one of these options:

Online: visit magnoliawateruoc.com, select *Billing & Payment*, then *Pay Online* option

By phone: call the tollfree Customer Service at 855-643-8152 to pay by credit/debit card

In person: visit magnoliawateruoc.com, select *Billing & Payment*, then *Pay In Person*

By mail: Send check/money order to: Magnolia Water UOC, P.O. Box 676427, Dallas, TX 75267-6427

To avoid referral to a third-party collection agency, please **ensure any unpaid sewer balance** owed to Magnolia Water is paid **before March 30, 2026**.

We appreciate your cooperation,

Magnolia Water Utility Operating Company