



**CUSTOMER NOTICE: SWEETWATER / COPPER RIDGE
CHANGE IN RATES**

Docket No. WS-21155A-24-0219

Dear Cactus State Customer:

December 12, 2025

At its Open Meeting on November 6, 2025, the Arizona Corporation Commission approved a permanent increase requested by Cactus State in its application filed September 16, 2024. After investing approximately \$5.5 million in infrastructure improvements critical to the health and well-being of communities across the state, rates for Cactus State water and wastewater customers are changing. Per Decision No. 81549, the below rates and charges shall be effective for all service provided on or after December 1, 2025. These rate changes reflect the investments we make to continue providing safe and reliable service to residents and businesses in the communities we serve.

You will also see a temporary Rate Case Expense charge of \$2.04 per customer, per month which will automatically terminate at the end of three years or if expenses (\$355,000) are recovered in full before the three-year period expires. The new rates are as follows:

Residential	Monthly Charge
All Service Lines	\$91.83

Commercial	Monthly Charge
All Service Lines	\$177.74

Service Lateral Installation Charges (Per Service Line)

4-inch Lateral	Cost
6-inch Lateral	Cost
8-inch Lateral	Cost

Service Charges

Establishment of Service	\$50.00
Reconnection of Service (Delinquent)	\$50.00
After Hours Service Charge (at Customers Request)	\$50.00
NSF Check Charge	\$20.00 (f)
Deposit (Residential)	(a)
Deposit (Non-Residential)	(b)
Interest Rate on Customer Deposits	(c)

**CACTUS STATE**

Utility Operating Company

A CSWR Managed Utility

1.5%

Cost

Re-establishment (within 12 months)

Deferred Payment (Per Month)

Sewer Tap Charge (Non-Refundable)

Physical Disconnect and Reconnect Delinquent

Cost

(For Non-Cactus State water customers only when physical disconnection and reconnection is performed)

- (a) Two times the average residential class bill, per Commission Rule A.A.C. R14-2-603.B.7.a.
- (b) Two and a half times the customer's estimated maximum monthly bill, per Commission Rule A.A.C. R14-2-603.B.7.b.
- (c) 6.0% per Commission Rule A.A.C. R14-2-603.B.3.
- (d) Greater of 1.50% or \$5.00.
- (e) Number of months off system times the monthly minimum, per Commission Rule A.A.C. R14-2-603.D.
- (f) Company may only charge one NSF fee when customer is billed for water and wastewater services on one bill.

Cost: All items billed at cost shall include labor, materials and parts, overhead and all applicable taxes.

Privilege, Sales, or Use Tax

In addition to all other rates and charges authorized herein, the Company shall collect from its customers all applicable sales, transaction, privilege, regulatory or other taxes and assessments as may apply now or in the future, per Rule R14-2-608.D.5.

For example, under the new rates, customers may see the following impact:

System Name	Residential (flat per month)	Bill Under New Rates	Change (\$ / %)
[Sweetwater Creek / Copper Ridge]	\$31.00	\$91.83	\$60.83 / 99.05%

System Name	Commercial (flat per month)	Bill Under New Rates	Change (\$ / %)
[Sweetwater Creek Utilities]	\$60.00	\$177.74	\$117.74 / 99.05%

To view the updated Rate Schedule and Tariff, visit cactusstateuoc.com under the "Regulatory Information" section.