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**BOLES LAW FIRM –**  
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May 30, 2024

**VIA HAND DELIVERY**

Terri Bordelon  
Louisiana Public Service Commission  
Post Office Box 91154  
Baton Rouge, Louisiana 70821

***RE: Town & Service Country, Inc. - Request for a Letter of Non-Opposition for Increase  
Flow-Through Rates Charged by the City of Monroe  
LPSC Docket No. S-37160***

Dear Ms. Bordelon:

Please be advised of my representation of Town & Country Service Company, Inc. (“T&C” or the “Company”).

On May 30, 2024 the Louisiana Public Service Commission (“LPSC”) issued a letter of non-opposition to T&C authorizing an increase in its flow-through charge. The letter of non-opposition requires T&C to file an updated tariff with the LPSC. Please file the attached updated tariff into the record of the above captioned proceeding.

Should you have any questions, comments or other concerns regarding this matter, please do not hesitate to contact either of the undersigned attorneys at (225) 938-0335.

Sincerely,



WBK  
Enclosures

JANET S. BOLES  
WILLIAM B. KIRTLAND

LOUISIANA PUBLIC SERVICE COMMISSION

**TOWN & COUNTRY SERVICE CO., INC**

**TARIFF FOR RESIDENTIAL, DOMESTIC AND  
COMMERCIAL WATER SERVICES**

(Supercedes previous tariff effective October 16, 2023)

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**Availability:**

The water rates provided herein are available under the terms and conditions of Town & Country Service Co., Inc. (the "Company") to all retail customers of water within the areas served by the Company, unless specifically provided herein.

**Rates:**

- (a) *Residential.* The monthly domestic rates for all water supplied by the Company to single-family dwelling units or apartment units which have a water meter for each unit shall be as follows:
  - (1) For customers not receiving water purchased from the City of Monroe:
    - (a) There shall be a monthly minimum charge of \$12.50, which includes the first 2000 gallons consumed, plus there shall be an additional charge of \$1.60 per 1000 gallons consumed in excess of the first 2000 gallons.
  - (2) For customers receiving water purchased from the City of Monroe and delivered to the customer through the Company system:
    - (a) There shall be a monthly minimum charge of \$12.50, which includes the first 2000 gallons consumed, plus there shall be an additional charge of \$1.60 per gallons consumed in excess of the first 2000 gallons.
    - (b) In addition to the above charges, there shall also be a surcharge in accordance with the contract between the Company and the City of Monroe. The current surcharge rate is \$6.26 per 1000 gallons consumed.

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It shall be the general policy of the Company that each single-family dwelling unit or apartment unit have a water meter installed for each unit. Where individual water meters are not installed for each dwelling or apartment unit, the water rates shall be determined using the appropriate rates indicated above, and multiplying the monthly minimum charge and allowed water usage by the number of individual units.

(b) *Commercial.* Water supplied to commercial consumers, including schools, shall be charged on a monthly basis as follows:

(1) For customers not receiving water purchased from the City of Monroe.

(a) When water is supplied through a  $\frac{3}{4}$ " or 1" meter, there shall be a monthly minimum charge of \$12.50, which includes the first 2000 gallons consumed, plus there shall be an additional charge of \$1.60 per 1000 gallons consumed in excess of the first 2000 gallons.

(b) When water is supplied through a meter greater than 1", there shall be a monthly minimum charge of \$50.00, which includes the first 8000 gallons consumed, plus there shall be an additional charge of \$1.60 per 1000 gallons consumed in excess of the first 8000 gallons.

(2) For customers receiving water purchased from the City of Monroe and delivered to the customer through the Company system:

(a) When water is supplied through a  $\frac{3}{4}$ " or 1" meter, there shall be a monthly minimum charge of \$12.50, which includes the first 2000 gallons consumed, plus there shall be an additional charge of \$1.60 per 1000 gallons consumed in excess of the first 2000 gallons.

(b) When water is supplied through a meter greater than 1", there shall be a monthly minimum charge of \$50.00, which includes the first 8000 gallons consumed, plus there shall be an additional charge of \$1.60 per 1000 gallons consumed in excess of the first 8000 gallons.

(c) In addition to the above charges, there shall also be a surcharge in accordance with the contract between the Company and the City of Monroe. The current surcharge rate is \$6.26 per 1000 gallons consumed.

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(c) *Fourplexes.* The monthly domestic rates for all water supplied by the Company to fourplexes shall be as follows:

(1) For customers not receiving water purchased from the City of Monroe.

(a) There shall be a monthly minimum charge of \$50.00, which includes the first 8000 gallons consumed, plus there shall be an additional charge of \$1.60 per 1000 gallons consumed in excess of the first 8000 gallons.

(2) For customers receiving water purchased from the City of Monroe and delivered to the customer through the Company system:

(a) There shall be a monthly minimum charge of \$50.00, which includes the first 8000 gallons consumed, plus there shall be an additional charge of \$1.60 per 1000 gallons consumed in excess of the first 8000 gallons.

(b) In addition to the above charges, there shall also be a surcharge in accordance with the contract between the Company and the City of Monroe. The current surcharge rate is \$6.26 per 1000 gallons consumed.

3. *Roving, Contractor, or Hydrant Meters.*

(1) No person shall be allowed to unscrew and remove any cap from any fire hydrant or open or close or tamper with any fire hydrant unless specific approval is obtained from the Company.

(2) Any contractor may have water furnished for use in construction activities upon application and payment of proper fees to the Company.

(3) Contractors may obtain permission to use a fire hydrant for obtaining water for construction activities upon furnishing a deposit for a meter and hydrant wrench. No water may be extracted from any fire hydrant without proper installation of an approved meter. Water may only be extracted from fire hydrant locations approved by the Company. The Company may limit the flow rate of water being extracted from any fire hydrant and may limit the time period of day when such water may be removed from the system.

(4) The deposit for use of a hydrant meter and hydrant wrench furnished by the Company shall be \$300.00. This deposit is fully refundable to Contractor upon return of the meter and wrench to the Company in satisfactory condition and payment of all billings for water used.

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- (5) The use of the hydrant meter shall be classified as a commercial use and the appropriate water rates for the 3" and 4" water meter shall apply to this customer.
4. *Fire Prevention Systems.* The installation of fire hydrants and/or building sprinkler systems upon private property may be serviced by the Company where expected flow rates and residual pressure have been approved by the Company. These fire prevention systems and associated interconnects to the Company distribution network are normally not a portion of the Company system and are not metered. Where these fire prevention systems are not metered, the customer shall pay a monthly charge of \$50.00 per fire hydrant and \$50.00 per building sprinkler system to represent a water availability charge.

**Other Charges and Fees:**

- |                         |  |                   |         |                      |                                |
|-------------------------|--|-------------------|---------|----------------------|--------------------------------|
| (1) Tap-in-Fee:         | The fee for new water services shall include all labor and materials and any other cost associated with initially establishing service and shall be \$250.   |                   |         |                      |                                |
| (2) Connection Fee:     | This fee is to cover the administration cost of re-establishing service upon a change of customer where service has been previously established and shall be \$10.00 per connection.   |                   |         |                      |                                |
| (3) Reconnection Fee:   | This fee is for re-establishing service after disconnection for non-payment, failure to maintain deposit, fraudulent or seasonal use. This fee shall be \$15.00 per reconnection.  |                   |         |                      |                                |
| (4) Returned Check Fee: | This fee shall be assessed on each check returned due to insufficient funds available or any other reason determined by the bank. This fee shall be \$20.00 per returned check or the highest authorized by the Louisiana Public Service Commission. |                   |         |                      |                                |
| (5) Deposit:            | This deposit shall be required with each application for service and shall represent security of payment of bills for service. This deposit shall be as follows:   |                   |         |                      |                                |
|                         | <table border="0" style="margin-left: 100px;"><tr><td>3/4" and 1" meter</td><td>\$50.00</td></tr><tr><td>Larger than 1" meter</td><td>2.5 times average monthly bill</td></tr></table>   | 3/4" and 1" meter | \$50.00 | Larger than 1" meter | 2.5 times average monthly bill |
| 3/4" and 1" meter       | \$50.00  |                   |         |                      |                                |
| Larger than 1" meter    | 2.5 times average monthly bill   |                   |         |                      |                                |

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(6) Delinquent Penalty: All customer payments received 20 days after the date of billing may be assessed a 5% penalty. Should the last day of any period calculated hereunder is a Saturday, Sunday, or Legal Holiday, then the period shall extend to the next full business day.

(7) DHH - Safe Drinking Water Program Fee:

Under authority of LPSC Order No. U-18070, the Company may flow through to the water customers the full amount assessed by the Louisiana Safe Drinking Water Program Management Fee on an annual basis.

(8) Special Construction:

Subject to the provisions of this Tariff and the regulations of the Louisiana Public Service Commission, special construction of facilities may be undertaken by the Company at the reasonable request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

Special construction will be performed at the Customer's expense.

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