

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Ocala Heights PWSID 3424651

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During October 2025 we did not complete all monitoring or testing for Bacteriological contaminants and, therefore, cannot be sure of the quality of your drinking water during that time.

Health Effect Language:

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present.

Fecal coliforms and *E. coli* are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for [this contaminant/these contaminants] and how many samples we are supposed to take, how many samples we took, when samples should have been taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken
Bacteriological Contaminants	2 Distribution Samples/ Month	1	October 2025

What is being done?

CSWR – Florida Utility Operating Company (UOC) is required to take monthly samples for Bacteriological Contaminants at the groundwater well and throughout the distribution system. In October 2025, only one of the two required distribution system samples were taken by operational staff. We apologize for this oversight. Samples that were taken and analyzed showed no presence of bacteriological contaminants. To avoid future sampling omissions, CSWR – Florida UOC and operations staff reviewed the monthly sample requirements with the Florida Department of Environmental Protection (FDEP) and will be updating our sampling plans and procedures to reflect the requirements.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by CSWR – Florida UOC/ Ocala Heights Public Water System

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