

**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***

**CARTER WATER**

**Has Levels of Uranium that are above the Drinking Water Standards**

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor the presence of drinking water contaminants. On 1/21/2026, we received notice that the sample collected on 01/12/2026 showed that our system continues to exceed the standard, or maximum contaminant level (MCL), for combined uranium. The standard for combined uranium is 30 UG/L. The average level of combined uranium over the last year has been 56 UG/L.

**What should I do?**

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

**What does this mean?**

This is not an emergency. If it had been, you would have been notified within 24 hours. However, some people who drink water containing radium-226 or -228 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

We are actively evaluating options to address and resolve the Combined Uranium levels in your drinking water. In the meantime, at no cost, we have provided you with a source of drinking water from a water kiosk unit that is located next to the water plant. This water meets all regulatory standards.

For more information (and to get details on the water kiosk unit) please contact Cactus State UOC at 800-670-4869 or [support@cactusstateuoc.com](mailto:support@cactusstateuoc.com).

This notice is being sent to you by Cactus State Utility Operating Company  
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