



*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

Water Works 1 Floyd Acres (TX1500018), Llano County, TX
Treatment Technique Violation July-September 2025

Water Works 1 Floyd Acres TX1500018 has violated the treatment technique requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. During **July, August, and September 2025**, sufficient levels of chlorine residual were not met in more than 5% of monthly samples.

We are taking the following actions to address this issue:

CSWR–Texas is closely monitoring chlorine residuals in the distribution system to ensure the water is adequately chlorinated and that chlorine residuals meet the minimum requirements set by the Texas Commission on Environmental Quality (TCEQ).

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at support@cswrtexaswateruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.