

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Country Walk

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During Quarter 4 (Oct- Dec) 2025 we did not complete all monitoring or testing for Di(2-ethylhexyl)phthalate and, therefore, cannot be sure of the quality of your drinking water during that time.

Health Effect Language:

Some people who drink water containing di(2-ethylhexyl) phthalate well in excess of the Maximum Contaminant Level (MCL) over many years may have problems with their liver, or experience reproductive difficulties, and may have an increased risk of getting cancer.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for this contaminant and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Di(2-ethylhexyl)phthalate	One sample annually in Q4	0	Q4 2025	Q1 2026

What is being done?

CSWR – Florida Utility Operating Company (UOC) completed annual sampling for Di(2-ethylhexyl) adipate; however, sampling for Di(2-ethylhexyl) phthalate was not completed. Additionally, the annual sampling was conducted in the first quarter of 2025 rather than the fourth quarter. CSWR – Florida UOC has scheduled make-up sampling to be completed as soon as possible and has scheduled the correct compliance sampling for Di(2-ethylhexyl) phthalate to be conducted in the fourth quarter of 2026.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **CSWR – Florida UOC – Country Walk**

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Date distributed: _____.