

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Monitoring Requirements Not Met for Oakcrest Villas

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

*\*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During Quarter 4 (Oct-Dec) 2025 we did not complete all monitoring or testing for Dichloromethane & 1,2-Dichloroethane and, therefore, cannot be sure of the quality of your drinking water during that time.\**

#### Health Effect Language:

Dichloromethane - Some people who drink water containing dichloromethane in excess of the Maximum Contaminant Level (MCL) over many years could have liver problems and may have an increased risk of getting cancer.

1,2 – Dichloroethane - Some people who drink water containing 1,2-dichloroethane in excess of the Maximum Contaminant Level (MCL) over many years may have an increased risk of getting cancer.

#### What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for these contaminants and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Dichloromethane & 1,2-Dichloroethane	One sample quarterly	0	Q4 2025	Q1 2026

#### What is being done?

Samples were collected as required during the fourth quarter of 2025. Due to unforeseen circumstances, the samples were not delivered to the laboratory within the required temperature range. As a result, the samples were flagged with a qualifier and deemed insufficient and were not accepted by the Florida Department of Environmental Protection. The samples are scheduled to be recollected during the first quarter of 2026. CSWR – Florida Utility Operating Company (UOC) has had three consecutive quarters of samples far below the Maximum Contaminant Level (MCL).

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by **CSWR – Florida UOC, LLC – Oakcrest Villas**

State Water System ID#: **3421201**