

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
Copano Heights (TX0040017), Aransas County, TX
Monitoring and Reporting Violation, HAA5 & TTHM, 01/01/2024 – 12/31/2024

Copano Heights, PWS ID TX0040017, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During January 1 – Dec 31, 2024 we did not monitor or test for phase 2 disinfection by-products Total Haloacetic Acids (HAA5), and Total Trihalomethanes (TTHM) and therefore cannot be sure of the quality of your water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for these contaminants, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Total haloacetic Acids (HAA5)	1 sample per year	0	5/1/24-9/30/24	Sample was collected on 6/2/25
Total Trihalomethanes (TTHM)	1 sample per year	0	5/1/24-9/30/24	Sample was collected on 6/2/25

What is being done?

CSWR – Texas is ensuring that all required samples for Copano Heights are collected in accordance with TCEQ sampling requirements. A sample was collected on June 2, 2025 to resolve this violation.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at support@cswrutexaswateruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

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