



*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER***
WHITE HILLS WATER COMPANY UNIT 1 (AZ0408149) Mohave County
Monitoring Requirements not met for Q3 (July - Sept), 2025**

Our water system has recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. **During Q3, 2025** we did not complete all monitoring or testing for **Total Haloacetic Acids (HAA5) and Total Trihalomethanes (TTHM)**.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year; how often we are supposed to sample and how many samples we are supposed to take; how many samples we took; when samples should have been taken; and the data on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken
HAA5	Quarterly	0	July – Sept 2025
TTHM	Quarterly	0	July – Sept 2025

What is being done?

To prevent future sampling omissions, the facility has reviewed and updated its sampling schedule to clearly reflect all required monitoring frequencies and deadlines. Automated reminders and internal tracking measures have been implemented, and staff have been retrained on sampling requirements and procedures to ensure ongoing compliance.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State Utility Operating Company for the White Hills 1 Public Water System ID#: AZ0408149

Date Distributed: 5/5/2026



CACTUS STATE

Utility Operating Company

A CSWR Managed Utility

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER***
WHITE HILLS WATER COMPANY UNIT 1 (AZ0408149) Mohave County
Has Levels of Arsenic Above Drinking Water Standards**

Our water system **White Hills Water Co. Unit 1** recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor the presence of drinking water contaminants. Testing results we received on Apr 2, 2026 (Q1 2026) show that our system exceeds the standard, or maximum contaminant level (MCL) for arsenic. The standard for arsenic is 10 parts per billion (ppb). The sample result received on April 2, 2026 was 14 ppb and the running annual average (RAA) for Arsenic is 7.9 ppb.

What should I do?

You do not need to use an alternative water supply (such as bottled water). However, if you have specific health concerns, consult your doctor.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. Some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system and many have an increased risk of getting cancer.

What is being done?

Cactus State Utility Operating Company (UOC) uses a filtration system to treat inorganic contaminants like Arsenic. Due to the increased levels of Arsenic at this facility, the filters will be replaced to ensure effective filtration of the contaminant. Additionally, we will be evaluating the water source to ensure the highest quality of water is being produced.

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