

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
CITRUS PARK WATER (AZ0414107) Yuma, County
Monitoring Requirements Not Met for Q4 (Oct - Dec) 2025

Our water system **Citrus Park** recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards.

During **Q4 2025** we failed to collect sample(s) and perform analysis and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample and how many samples we are supposed to take; how many samples we took; when samples should have been taken; and the date on which follow-up samples were (or will be) taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When Samples Should have been Taken	When Samples were Taken
Arsenic	Quarterly	0	Oct- Dec 2025	1/5/2026
Fluoride	Quarterly	0	Oct- Dec 2025	1/5/2026

We are taking the following actions to address this issue:

We have reviewed procedures and taken steps with the system operators to ensure that all required samples are collected to meet all regulatory requirements.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 5/5/2026

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
CITRUS PARK WATER (AZ0414107) Yuma, County
Arsenic Running Annual Average Violation Q2 (Apr – June) 2026

We routinely monitor the presence of drinking water contaminants. Testing results show that our system exceeds the standard, or maximum contaminant level (MCL) for arsenic. The standard for arsenic is 10 parts per billion (ppb). The running annual average (RAA) for Arsenic in Q2 2026 is 19.83 ppb, and the most current sample result for April 2026 is 21 ppb.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your healthcare provider about drinking water.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. Some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system and many have an increased risk of getting cancer.

What is being done?

We are aware of naturally occurring elevated fluoride levels at the Citrus Park water system. The kiosk/vending machine providing water remains available as an alternate water source, located at 8575 South Avenue Tacna 40 East where you can fill containers with water. This service remains free of charge. Please contact us at 903-429-3008 and we can arrange to provide you with a key for the vending machine unit. You can access the vending machine using the key, fill your container, and then turn the key to the “Off position” and remove the key.

Additionally, we began installing treatment technology, partnering with Culligan Water to supply and install Point of Entry (POE) devices at customers’ properties. This installation includes a water softener installation at the side of the house, providing softened water for household distribution. A Reverse Osmosis (RO) system is also included in the installation package, for dedicated water going to the kitchen faucet. If you already have a POE or POU system in place, Culligan will coordinate with you so that Cactus State can purchase and replace it with the new ADEQ-approved equipment at no additional cost to you.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State Utility Operating Company Public Water System
ID#: AZ0414107

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*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
CITRUS PARK WATER (AZ0414107) Yuma, County
Has Levels of Fluoride Above Drinking Water Standards

Our water system **Citrus Park** recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor the presence of drinking water contaminants. Testing results show that our system exceeds the standard, or maximum contaminant level (MCL) for fluoride. The standard for fluoride is 4.0 mg/L. The running annual average (RAA) for fluoride in Q2 (Apr – June) 2026 is 4.18 mg/L, and the current sample taken in April 2026 is 4.3 mg/L.

What should I do?

Children under the age of nine should use an alternative source of water that is low in fluoride. In addition, you may want to consult your dentist about whether to avoid dental products containing fluoride. Adults and children over the age of nine should consult their dentist or doctor and show him/her this notice to determine if an alternate source of water low in fluoride should be used.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. Fluoride in small amounts helps prevent tooth decay. However, *some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or greater may cause mottling of children's teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/ or pitting of the permanent teeth. This problem occurs only in developing teeth before they erupt from the gums.* Although it takes many years of exposure to fluoride for bone disease to develop, mottling can occur after a relatively short period of exposure.

What is being done?

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