



**CONFLUENCE RIVERS**

Utility Operating Company

A CSWR Managed Utility

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER  
Failure to Conduct Required Ground Water Rule Monitoring  
Gascony Village MO3031293**

Our water system violated a drinking water requirement. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

We are required to conduct additional source water monitoring under the Ground Water Rule when a routine distribution system sample tests positive for total coliform or E. coli bacteria. During **January 2025**, our system did not complete all required triggered source water monitoring following a positive bacterial sample result.

Ground water systems that fail to conduct required source water monitoring may not be able to determine whether disease-causing organisms are present in the drinking water supply.

**What should I do?**

There is nothing you need to do at this time. However, if you have specific health concerns, consult your doctor.

**We are taking the following actions to address this issue:**

Confluence Rivers acquired this facility and began operations in March 2025. Procedures have since been implemented to ensure all required sampling and follow-up sampling are completed in accordance with regulatory requirements.

Since April 2025, all routine water samples have been absent of total coliform and E. coli bacteria. Confluence Rivers will continue to monitor compliance and ensure all sampling requirements are met.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**Date Distributed: 5/21/2026**



**CONFLUENCE RIVERS**

Utility Operating Company

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**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER  
Public Notice Requirements Not Met for Ground Water Rule Violation  
Gascony Village MO3031293**

Our water system recently violated a drinking water requirement. Although this situation was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

In **2025**, our water system violated the Ground Water Rule monitoring requirements. We were required to provide a public notice to our customers by 2/26/2026, but the notice was not provided within the required timeframe.

This violation did not involve a confirmed presence of harmful bacteria in the drinking water. However, failure to provide timely public notice may prevent customers from receiving important information regarding their drinking water system.

**What should I do?**

There is nothing you need to do at this time.

**We are taking the following actions to address this issue:**

We have since provided the required public notice and are reviewing our compliance procedures to ensure all future public notices are issued within required deadlines.

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