

LOUISIANA PUBLIC SERVICE COMMISSION

BISON WATER & WASTEWATER, LLC

RESIDENTIAL SEWER SERVICE

AVAILABILITY

These rates are available under the general terms and conditions of the Company to all consumers of water within the area served by the Company in the Subdivision(s) listed below:

<u>SUBDIVISIONS</u>	<u>PARISH</u>	<u>SECTION</u>	<u>TOWNSHIP</u>	<u>RANGE</u>
Griffin Estates	De Soto	21	15	14
Plantation Hills	De Soto	29	15	14

RESIDENTIAL RATE **\$40.00**

COMMERCIAL RATE **\$55.00**

CONNECTION FEE **\$25.00**

This charge is to cover the administrative cost of re-establishing service and with reading the meter upon a change of customer where service has previously been established.

RE-CONNECTION FEE **\$300.00**

This charge is for re-establishing service after disconnection for non-payment, failure to make deposit, fraudulent or seasonal use.

TAP-IN-FEE **\$500.00**

This charge will include all labor and materials for the installation of the service line and meter and any other cost associated with the initial installation.

NSF CHECK CHARGE **\$20.00**

Pursuant to LPSC General Order dated January 21, 2000.

SERVICE CHARGE **\$100.00/hr.**

This charge shall cover the cost of sending a company repairman sent to a consumer's premises at the customer's request when the trouble is found to be in the consumer's house piping.

DELINQUENT FEE

Maximum of 5% of monthly billing after 20 days from billing date. Pursuant to LPSC General Order dated July 12, 1976.

DEPOSIT

Maximum charge 2 ½ times monthly bill.

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WASTEWATER

STANDARD TERMS OF SERVICE

The following rules and regulations shall be considered a part of the contract with every person who takes wastewater treatment service, and every such person, by taking this service, shall be considered to express an ascent to be bound thereby. The Company reserves the right to prescribe, subject to the approval of the Louisiana Public Service Commission, such additional rules or to alter and amend the following rules from time to time as in its discretion it may deem necessary and proper.

APPLICATION FOR SERVICE

1. Applicants for the use of wastewater treatment service may be required to make such application in writing at the Company's office on forms supplied by the Company and shall state full and truly the uses to which the service is to be supplied.
2. A new application shall be made and approved by the Company, upon any changes in use or occupancy of property or in the service as described in the application, and the Company shall be at liberty, upon five-day notice, to discontinue wastewater service until such application has been made and approved.
3. The Company may, at any time, require the customer to make and maintain a cash deposit as security for payment of bills for service. The amount of such deposit shall be determined by the Company, but shall not exceed 2½ times the average monthly bill. Interest payments, at the simple rate of 5% per annum, shall be made annually by means of either cash or a credit toward the current billing, with a designation on the utility bill that the credit is by reason of earned interest. *General Order dated 09/17/91*
4. The Company shall not refuse to initiate new service or disconnect existing service due to the refusal of a customer to make payments on a delinquent account that has been closed, with no further services charged or payments made on it, for a period of three years or more unless and except a judgment has been issued by a court of competent jurisdiction on such delinquent account. *General Order dated 12/13/93*

SERVICE CONNECTION

1. The Company will furnish a connection at the property line of the customer for connection into its wastewater system and to provide for disposal of the customer's wastewater
2. Only one premise shall be served through each connection.
3. The Company reserves the right to discontinue serving any customer, or not to commence serving any customer whose plumbing does not conform to all regulations of any proper authority governing same.
4. The Company shall in no event be responsible for maintaining the lines and fixtures on customer's property or for damage done by wastewater escaping there from; customer shall at all times comply with municipal regulations with reference thereto and make change therein on

account of changes of grade, relocation of mains, or otherwise.

5. The customer shall not use the service furnished in any manner that interferes with the rendering of proper service to other customers of the Company.
6. The Company will notify customers of any discontinuance of service whenever possible. Customers must provide against damage of any kind to any of their plumbing, facilities, etc., that might arise out of the sudden discontinuance of wastewater treatment service for any reason. The Company will not be liable for damage because of discontinuance or failure to give notice thereof.

DISCONTINUANCE OF SERVICE

Service under any application may be discontinued for any of the following reasons:

1. For misrepresentation in application as to property to be served or fixtures to be supplied or the use to be made of the wastewater treatment service.
2. For non-payment of any sewer bill for more than 26 days after the date of billing. The customer must be given a (5) day written notice prior to disconnection. *General Orders dated 9/10/1957, 11/16/1972, 2/20/1973 and 7/12/76*
3. In case of vacancy of premises.
4. For violation of any of the rules contained herein.
5. Where service has been discontinued for violation of any rule contained herein, the Company shall not be required to restore service until all unpaid accounts due from the customer to the Company have been paid in full plus a re-connection charge as shown in the Company's current tariffs.
6. When a service is discontinued for any other cause, it will not be restored until the cause of the suspension has been removed or remedied.
7. The company shall not be liable for damage occasioned by suspension of service when such suspension is affected in accordance with these provisions.
8. Refusal to permit inspection of plumbing by representatives of the Company at reasonable hours.
9. For molesting any service pipe, curb stop, corporation stop, seal, or any other appliance of the Company controlling or regulating the wastewater treatment service

BILLINGS AND PAYMENTS

1. Upon the authority of the Louisiana Public Service Commission, the Company shall have the right to send bills monthly, bi-weekly or quarterly, unless authorized otherwise by the LPSC.
2. If a customer's bill has not been paid after 20 days from the billing date, on the 21st day the Company will send a notice of its intent to disconnect service in 5 days unless payment is received. Wastewater treatment service will then be disconnected on the 26th day. A delinquent penalty of 5% may be added to the customer's bill. To restore service a customer may be required to pay a re-connection fee, any amount still owed for a previous billing, and a delinquent penalty. If a customer fails to pay the

delinquent penalty assessment, the Company will send a notice that service will be disconnected in 90 days for non-payment. In the case of a wastewater company, if payment is not made, the wastewater company may make an agreement with the water company to turn off water service for non-payment of the wastewater bills. If this arrangement is made, all conditions must be on file with the Louisiana Public Service Commission. *General Orders dated 9/10/1957, 11/16/1972, 2/20/1973 and 7/12/76*

DELINQUENT PENALTY

1. All customer payments received 20 days after the date of billing may be assessed a 5% penalty. The company shall not charge a late payment penalty on any portion of a bill which portion represents a previous late payment penalty; for purposes of this section, a payment received by a utility shall be credited first to the outstanding penalty, if any. *General Orders dated 9/10/1957, 11/16/1972, 2/20/1973 and 7/12/76*

2. If the last day of any period calculated hereunder is a Saturday, Sunday, or Legal Holiday, then the period in question shall extend to the next full business day. *General Orders dated 9/10/1957, 11/16/1972, 2/20/1973 and 7/12/76*