



BUILDING STRONGER SYSTEMS FOR THE FUTURE

INVESTING IN THE FUTURE OF TENNESSEE COMMUNITIES

Limestone Water continues to invest in the infrastructure, equipment, and operational improvements necessary to provide safe, reliable water and wastewater service to customers across Tennessee. To support these ongoing efforts, customer rates have been adjusted.

Over the past 18 months, approximately **\$13.4 million** has been invested in system maintenance and improvements designed to enhance reliability, address aging infrastructure, support regulatory compliance, and help ensure sustainable service for years to come.

COMMISSION APPROVED RATE PLAN

Approved rates support the continued operation, maintenance, and improvement of the water and wastewater systems Limestone manages across Tennessee. This adjustment represents the second phase of a rate plan previously approved by the Tennessee Public Utility Commission. The Commission determined that existing rates were insufficient to support the costs of operating, maintaining, and improving these systems. The approved rates help ensure continued investments in safe, reliable water and wastewater service for our customers.

COMMITTED TO LONG-TERM IMPROVEMENT

Our focus remains on strengthening infrastructure performance, improving reliability, and supporting the long-term sustainability of the systems under our care. These investments help position operations to meet current needs while preparing for future growth and challenges.

The new rates are reflected on your current statement. For more details including the tariff and rate schedule, please visit our website under “Regulatory Information.” For additional assistance and consumer information, customers may also visit the Tennessee Public Utility Commission’s Consumer Services page at <https://www.tn.gov/tpuc/divisions/consumer-services-division-csd.html>, or you may call their toll-free number 1-800-342-8359.