

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

Oak Creek Public Service (AZ0413042) Yavapai, County

Has Levels of Arsenic Above Drinking Water Standards

Our water system **Oak Creek** recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor the presence of drinking water contaminants. Testing results we received on May 20, 2026 (Q2 2026) show that our system exceeds the standard, or maximum contaminant level (MCL) for arsenic. The standard for arsenic is 10 parts per billion (ppb). The sample result received on May 20, 2026 was 12 ppb and the running annual average (RAA) for Arsenic is 10.63 ppb.

What should I do?

You do not need to use an alternative water supply (such as bottled water). However, if you have specific health concerns, consult your doctor.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. Some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system and many have an increased risk of getting cancer.

What is being done?

We are actively looking at the best and most cost-effective options to address the naturally occurring manganese levels that have reduced the efficiency of the current arsenic treatment system. While the level of manganese in your drinking water is not a human health hazard, it is reducing the effectiveness of the current arsenic treatment that is in place.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State Utility Operating Company
Public Water System ID#: AZ0414442

Date Distributed: July 7, 2026