



*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

Council Creek Village (TX0270014), Burnet County, TX

Maximum Contaminant Level Violation, Gross Alpha, Excluding Radon and Uranium Q2 2025 (Apr – June) and Q4 (Oct-Dec) 2025

The Texas Commission on Environmental Quality (TCEQ) has notified the COUNCIL CREEK VILLAGE TX0270014 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for gross alpha excluding radon and uranium. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for gross alpha excluding radon and uranium to be 15 pico curies per liter (pCi/L) based on running annual average (RAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for gross alpha excluding radon and uranium indicates a compliance value in **quarter two of 2025 of 123 pCi/L** and in **quarter four 2025 of 115 pCi/L** for EP001.

This is not an emergency. Certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

We are actively exploring solutions to address the current water supply challenges, considering options such as implementing advanced treatment or developing a new water source. We are working closely with Texas Commission of Environmental Quality (TCEQ) to monitor the situation and integrate solutions as soon as possible. Your well-being and access to clean water remain our top priority.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: Council Creek
Public Water System Number: TX0270014

Date Distributed: July 17, 2026



*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

Council Creek Village (TX0270014), Burnet County, TX

Maximum Contaminant Level Violation, Combined Radium Q2 2025 (Apr – June) and Q4 (Oct-Dec) 2025

The Texas Commission on Environmental Quality (TCEQ) has notified the COUNCIL CREEK VILLAGE TX0270014 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for combined radium (-226 & -228). The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for combined radium (-226 & -228) to be 5 pico curies per liter (pCi/l) based on running annual average (RAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for combined radium (-226 & -228) indicates a compliance value in **quarter two 2025 of 40 pCi/L** and a compliance value in **quarter four 2025 of 39 pCi/L** for EP001.

This is not an emergency. However, some people who drink water containing radium 226 and/or 228 in excess of the MCL over many years may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

We are actively exploring solutions to address the current water supply challenges, considering options such as implementing advanced treatment or developing a new water source. We are working closely with Texas Commission of Environmental Quality (TCEQ) to monitor the situation and integrate solutions as soon as possible. Your well-being and access to clean water remain our top priority.

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*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

**Council Creek Village (TX0270014), Burnet County, TX
Monitoring/Reporting Requirements Not Met**

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We did not complete all applicable monitoring, testing, or reporting for the following requirement(s), therefore we cannot be sure of the quality of your drinking water during that period.

Requirement(s) not met: Lead and copper tap sampling tests did not follow the approved sampling plan.
Period of Non-Compliance: Oct 1, 2025 – March 31, 2026

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. We will notify you within 24 hours if a situation arises where the water is no longer safe to drink.

What is being done?

During the required lead and copper tap sampling period, one of the ten required samples was inadvertently collected from an incorrect service address due to operator error. The sampling error was identified, and the affected sample was determined to be inconsistent with our EPA-approved sampling plan. We have reviewed the approved sampling locations with our operations staff, reinforced sampling procedures, and implemented additional verification steps to ensure future samples are collected from the correct locations. We will continue to follow our approved sampling plan and complete all future lead and copper monitoring in accordance with state and federal drinking water requirements.

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*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

**Council Creek Village (TX0270014), Burnet County, TX
Water Contains High Levels of Lead and/or Copper**

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation. The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

Failure to Submit Optimal Corrosion Control Treatment Designation To State By March 31, 2026.

Failure to Submit Source Water Treatment Recommendation To State By March 31, 2026.

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

Call us at the number below to find out how to get your water tested for lead and copper. Find out whether your pipes contain lead, lead solder, or copper.

Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.

Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.

Do not boil your water to remove lead and copper. Excessive boiling water makes the lead and copper more concentrated - the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Typically, lead and copper enters water supplies by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. However, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

*Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.

Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.*

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage, People with Wilson's Disease should consult their personal doctor if the amount of copper in their drinking water exceeds the action level.

What is being done?

CSWR – Texas submitted the Optimal Corrosion Control Treatment Designation plan to the TCEQ on June 8, 2026.

Lead and copper entry point samples are being collected. Once results are received, CSWR – Texas will submit the Source Water Treatment Recommendation form.

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