

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Crazy Horse Ranch Water (TX1840024), Parker County, TX

CRAZY HORSE RANCH WATER has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. **During June 1st – November 30th 2025** we did not monitor or test -or -did not complete all monitoring or testing for **lead and copper** and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for lead and copper, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Water quality parameters – Distribution System	1 RT/6M	0	6/1/2025 – 11/30/2025	1 taken 12/3/25. Sample collected 3/31/26 to resolve violation.
Water quality parameters – Entry point to the Distribution System	1 RT/6M	0	6/1/2025 – 11/30/2025	1 taken 12/3/25. Sample collected 3/31/26 to resolve violation.

We are taking the following actions to address this issue:

We have completed the required lead and copper monitoring and submitted the results to the Texas Commission on Environmental Quality (TCEQ). We have reviewed our monitoring schedule and sampling procedures with operations staff and implemented additional tracking measures to help ensure all future monitoring is completed within the required compliance period.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: July 16, 2026

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Crazy Horse Ranch Water (TX1840024), Parker County, TX

Water Contains High Levels of Lead and/or Copper

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

Failure to Submit Optimal Corrosion Control Treatment Designation To State By March 31, 2026.
Failure to Submit Source Water Treatment Recommendation To State By March 31, 2026.

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

Call us at the number below to find out how to get your water tested for lead and copper. Find out whether your pipes contain lead, lead solder, or copper.

Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.

Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.

Do not boil your water to remove lead and copper. Excessive boiling water makes the lead and copper more concentrated - the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Typically, lead and copper enters water supplies by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. However, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure. Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.

Copper Health Effects

Short term exposure: Gastrointestinal distress. Long term exposure: Liver or kidney damage, People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level.

What is being done?

CSWR – Texas submitted the Optimal Corrosion Control Treatment Designation plan to the TCEQ on June 8, 2026. Lead and copper entry point samples are being collected. Once results are received, CSWR – Texas will submit the Source Water Treatment Recommendation form.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: July 16, 2026