

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Tri County Point 4 Water System (TX1200029), Jackson County, TX
Chemical Monitoring, Routine Major Violation

The Tri County Point 4 water system PWS ID TX1200029 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers, and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents: Lead and Copper Entry Point Sampling

This violation occurred in the monitoring period 10/01/2025 – 03/31/2026

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete all monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. We will notify you within 24 hours if a situation arises where the water is no longer safe to drink.

We are taking the following actions to address this issue:

We have completed the required lead and copper monitoring and submitted the results to the Texas Commission on Environmental Quality (TCEQ). We have reviewed our monitoring schedule and sampling procedures with operations staff and implemented additional tracking measures to help ensure all future monitoring is completed within the required compliance period.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: July 15, 2026

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Tri County Point 4 Water System (TX1200029), Jackson County, TX Water Contains High Levels of Lead and/or Copper

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

**Failure to Submit Optimal Corrosion Control Treatment Designation To State By March 31, 2026.
Failure to Submit Source Water Treatment Recommendation To State By March 31, 2026.**

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

Call us at the number below to find out how to get your water tested for lead and copper. Find out whether your pipes contain lead, lead solder, or copper.

Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.

Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.

Do not boil your water to remove lead and copper. Excessive boiling water makes the lead and copper more concentrated - the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Typically, lead and copper enters water supplies by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. However, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure. Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage, People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level.

We are taking the following actions to address this issue:

CSWR – Texas submitted the Optimal Corrosion Control Treatment Designation plan to the TCEQ on June 8, 2026. Lead and copper entry point samples are being collected. Once results are received, CSWR – Texas will submit the Source Water Treatment Recommendation form.

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