

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

C-Willow (TX2470019), Wilson County, TX

Water Quality Parameter Monitoring and Reporting, Lead and Copper Rule

C WILLOW WATER has violated the monitoring and reporting requirements set by Texas Commission on Environmental quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **01/01/2025 to 6/30/2025** we did not monitor or test or did not complete all monitoring or testing for **Lead and Copper** and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant we did not properly test for during the last year, how often we are supposed to sample for, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were or will be taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When Samples Should have been Taken	When Samples were or will be Taken
Water Quality Parameters Distribution System	4 RT/ 6 Months	2 RT	1/1/25 – 6/30/25	2 RT collected on 8/14/25, 2 RT on 12/31/25
Water Quality Parameters Entry Point to the Distribution System	2 RT/ 6 Months	0	1/1/25 – 6/30/25	2 RT collected 8/14/25 and 2 RT on 12/31/25

We are taking the following actions to address this issue:

CSWR – Texas is actively working to ensure all required lead and copper sampling is completed and reported in full compliance with TCEQ regulations. We remain committed to maintaining timely monitoring and clear, proactive communication moving forward.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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