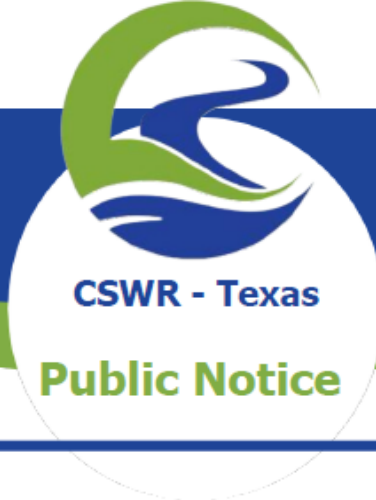




At Shady Oaks Water, your health and safety are our highest priorities. From time to time, regulations require us to share public notices if certain monitoring, testing, or reporting steps are not fully completed.

Shady Oaks Water TX2470017 PWS has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. **During January - June 2025**, we did not complete all monitoring or testing for lead and copper and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for lead and copper, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
<i>Water Quality Parameters – Distribution System</i>	<i>2 RT/ 6M</i>	<i>0</i>	<i>January - June 2025</i>	<i>1 collected on 8/14/25 1 collected on 12/31/25</i>
Water Quality Parameters – Entry Point to the Distribution System	2 RT/ 6M	1 on 3/11/25	January – June 2025	1 collected on 8/14/25 1 collected on 12/31/25

What is being done?

CSWR – Texas experienced delays due to issues with the certified laboratory responsible for releasing and submitting Lead and Copper sample results to the Texas Commission on Environmental Quality (TCEQ). All required Lead and Copper samples were collected as scheduled. However, CSWR – Texas did miss the required sampling for Water Quality Parameters (WQPs) during the designated monitoring period. To correct this, WQP samples were collected as soon as possible in the subsequent monitoring period.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: August 12, 2026