



At Cibola, providing safe drinking water is our highest priority. Regulations require us to notify you when test results show that a water quality standard has been exceeded.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cibola Water (AZ0415123), La Paz County

Has Levels of Total Trihalomethanes Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected 07/21/2026 show that the contaminant concentration from all sampling locations in our water system exceeded the standard, or maximum contaminant level (MCL), for Total Trihalomethanes (TTHMs).

The MCL for Total Trihalomethanes is 80 parts per billion (ppb). The samples taken on 07/21/2026 show the locational running annual average for TTHM 01-A is 139 ppb and for TTHM 01-B is 117 ppb for July – Sept 2026.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. However, some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

What should I do?

You do not need to boil your water or use an alternative water supply.

If you have specific health concerns, you may wish to consult your doctor.

What is being done?

The District is arranging for the purchase of some pre-filtration units, which based upon technical review by the Arizona Department of Environmental Quality should help improve the performance of the filtration system and reduce the Total Trihalomethane concentrations.

Additionally, Cactus State is on site and reviewing the water treatment plant and is in the process of making other improvements to enable it to more efficiently treat the incoming raw water.

Cibola Water AZ0415123 Did Not Meet Monitoring Requirements

Our water system violated drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards.

During January 2026 we did not complete all monitoring or testing for contaminants in your water and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminants we did not properly test for during the last year; how often we are supposed to sample and how many samples we are supposed to take; how many samples we took; when samples should have been taken; and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were next taken
Disinfection Byproducts	2 Samples per Quarter	0	January 2026	March 2026

We are taking the following actions to address this issue:

The District has entered into a contract with Cactus State to provide management and operations services. Cactus State has implemented procedures to ensure that all future regulatory samples are collected and analyzed consistent with Safe Drinking Water Act requirements.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State for Cibola Water System ID# AZ0415123.

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