



At West Village Water Co., providing safe drinking water is our highest priority. Regulations require us to notify you when test results show that a water quality standard have not been met.

West Village Water Co. AZ0403021 Did Not Meet Monitoring Requirements

Our water system violated drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations. We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During July – Sept 2025 we did not complete all monitoring or testing for contaminants in your water and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminants we did not properly test for during the last year; how often we are supposed to sample and how many samples we are supposed to take; how many samples we took; when samples should have been taken; and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were next taken
Arsenic	Quarterly	0	July 1 – Sept 30, 2025	10/22/2025

We are taking the following actions to address this issue:

The missed monitoring has been identified, and additional tracking measures have been implemented to help ensure future samples are collected on time.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State for West Village Water Co. System ID# AZ0403021.

Date Distributed: August 24, 2026



cactusstateuoc.com



1-800-670-4869



support@cactusstateuoc.com