CSWR-TEXAS
Utility Operating Company
A CSWR Managed Utility

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
## Cassie Water (TX0270047), Burnet County, TX
## Surface Water Treatment Technique Violation, April and May 2026

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the months of April and May 2026. Specifically, our water system failed to provide filtration.

## We are taking the following actions to address this issue:

CSWR – Texas is in the process of installing additional treatment at this water system to ensure continued water quality, due to the groundwater well's proximity to surface water. Routine testing confirms that your drinking water currently meets all health standards and is safe to consume. If any future testing indicates a potential concern, you will be notified promptly.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**Date Distributed: 9/24/2026**

CSWR-TEXAS
Utility Operating Company
A CSWR Managed Utility

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
## Cassie Water (TX0270047), Burnet County, TX
## Surface Water Monitoring, Turbidity, and Chlorine Routine Major Violation, April and May 2026

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

Cassie Water System also failed to submit the required SURFACE WATER MONTHLY OPERATING REPORT, TURBIDITY & CHLORINE REPORTS from April and May 2026.

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

## We are taking the following actions to address this issue:

CSWR – Texas is in the process of installing additional treatment at this water system to ensure continued water quality, due to the groundwater well's proximity to surface water. Routine testing confirms that your drinking water currently meets all health standards and is safe to consume. If any future testing indicates a potential concern, you will be notified promptly.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**Date Distributed: 9/24/2026**