CSWR-TEXAS
Utility Operating Company
A CSWR Managed Utility

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Frankin Water System #3 (TX1520080), Lubbock County, TX
Maximum Contaminant Level (MCL) Violation for Nitrate

The Texas Commission on Environmental Quality (TCEQ) has notified the FRANKLIN WATER SYSTEMS 3 TX1520080 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for nitrate in **Q3 (July - Sept) 2026**. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for nitrate to be 10 milligrams per liter (mg/L) based on a single sample, and has determined that it is a health concern at levels above the MCL.

Analysis of drinking water in your community for nitrate indicates a compliance value in **quarter three 2026 of 13 mg/1 for EP002 and 15 mg/1 for EP006.**

Infants below the age of six months who drink water containing nitrate in excess of the MCL could become seriously ill and, if untreated, may die. Symptoms include shortness of breath and blue baby syndrome. If your child is under the age of six months, the child **must** be given an alternative water supply for any consumption. Boiling the affected water is **not** an effective treatment for nitrate removal.

What should I do?

Most consumers do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you. At this time, the health effects to fetuses of pregnant women is unclear. If you are pregnant, you may also choose to use an alternative source of water for drinking and cooking purposes.

We are taking the following actions to address this issue:

CSWR – Texas Utility Operating Company (UOC) is initiating a project to add an additional water source with improved water quality to help eliminate the risk of contamination.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: September 24, 2026

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Frankin Water System #3 (TX1520080), Lubbock County, TX
Maximum Contaminant Level (MCL) Violation for Chromium

The Texas Commission on Environmental Quality (TCEQ) has notified the FRANKLIN WATER SYSTEMS 3 TX1520080 public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for chromium in **quarter three (July - Sept) 2026**. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for chromium to be 0.1 milligrams per liter (mg/L) based on the running annual average (RAA), and has determined that it is a health concern at levels above the MCL.

Analysis of drinking water in your community for chromium indicates a compliance value in **quarter three 2026 of 0.300 mg/L** for EP00I (Chromium).

What should I do?
Some people who use water containing chromium well in excess of the MCL over many years could experience allergic dermatitis.

Most consumers do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:
CSWR – Texas Utility Operating Company (UOC) is initiating a project to add an additional water source with improved water quality to help eliminate the risk of contamination.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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