Cactus State

Public Notice

Providing safe drinking water is our highest priority. Regulations require us to notify you when test results show that a water quality standard has been exceeded.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
CARTER WATER AZ0411114, Pinal County
Has Levels of Uranium that are above the Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor the presence of drinking water contaminants. On 9/10/2026, we received notice that the sample collected in **Q3 (July – Sept)** showed that our system continues to exceed the standard, or maximum contaminant level (MCL), for combined uranium. The standard for combined uranium is 30 UG/L. The level of combined uranium measured in Q3 was 59 UG/L. The running annual average for combined uranium is 68.4 UG/L.

What should I do?
There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.
What does this mean?
This is not an emergency. If it had been, you would have been notified within 24 hours. However, some people who drink water containing radium-226 or -228 in excess of the MCL over many years may have an increased risk of getting cancer.
What is being done?
We are actively evaluating options to address and resolve the Combined Uranium levels in your drinking water. In the meantime, at no cost, we have provided you with a source of drinking water from a water kiosk unit that is located next to the water plant. This water meets all regulatory standards.

DRINKING WATER WARNING
Cater Water has high levels of NITRATE
DO NOT GIVE THE WATER TO INFANTS UNDER 6 MONTHS OLD OR USE IT TO MAKE INFANT FORMULA

Water sample results collected Aug 24, 2026 showed nitrate levels of 36 mg/L. This is above the nitrate standard, or maximum contaminant level (MCL), of 10 mg/L. Nitrate in drinking water is a serious health concern for infants less than six months old.

Nitrate in drinking water can come from natural, industrial, or agricultural sources (including septic systems and run-off). Levels of nitrate in drinking water can vary throughout the year.

What should I do? What does this mean?

- **DO NOT GIVE THE WATER TO INFANTS.** Infants.below.the.age.of.six.months.who. drink.water.containing.nitrate.in.excess.of.the.MCL.could.become.seriously.ill.and?. if.untreated?may.die¡.Symptoms.include.shortness.of.breath.and.blue.baby. syndrome¡.Blue baby syndrome is indicated by blueness of the skin. Symptoms in infants can develop rapidly, with health deteriorating over a period of days. If symptoms occur, seek medical attention immediately.
- Water, juice, and formula for children under six months of age should not be prepared with tap water. Bottled water or other water low in nitrates should be used for infants until further notice.
- **DO NOT BOIL THE WATER.** Boiling, freezing, filtering, or letting water stand does not reduce the nitrate level. Excessive boiling can make the nitrates more concentrated, because nitrates remain behind when the water evaporates.
- Adults and children older than six months can drink the tap water (nitrate is a concern for infants because they can't process nitrates in the same way adults can). However, if you are pregnant or have specific health concerns, you may wish to consult your doctor.

What is being done?

Cactus State will be conducting additional sampling at this facility. Additionally, Cactus State is evaluating options for treatment and removal of the Nitrates from your drinking water. In the meantime, we have provided a storage tank (which we fill with hauled water) and kiosk unit located at the water plant site, where you can fill water containers, as needed, based on concerns for pregnant women or infants under the age of six months. This water meets all drinking water standards. We are providing this service at no cost to you.

Please contact our customer service team at 800-670-4869 with any questions concerning this notice.

For more information (and to get details on the water kiosk unit) please contact Cactus State UOC at 800-670-4869 or support@cactusstateuoc.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State Utility Operating Company Public Water System ID#: AZ0411114 **Date Distributed:** 9/28/2026