Cactus State

Public Notice

At Cibola, providing safe drinking water is our highest priority. Regulations require us to notify you when test results show that a water quality standard has been exceeded.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cibola Water (AZ0415123), La Paz County
Did Not Meet Treatment Requirements

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples for Sept 2026 showed 67 percent of turbidity measurements were over 0.3 NTU (Turbidity units). The standard is that no more than 5 percent of samples may exceed 0.3 NTU (Turbidity units) per month.

What should I do?

You do not need to boil your water or take other actions. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. *Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

The District is arranging for the purchase of some pre filtration units, which based upon technical review by the Arizona Department of Environmental Quality should help improve the performance of the filtration system and reduce the turbidity. Additionally, Cactus State is on site and reviewing the water treatment plant and is in the process of making other improvements to enable it to more efficiently treat the incoming raw water.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State for Cibola Water System ID# AZ0415123.

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