Cactus State

Public Notice

Providing safe drinking water is our highest priority. Regulations require us to notify you when test results show that a water quality standard has been exceeded.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Citrus Park (AZ0414107) Yuma, County, Has Levels of Arsenic Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results we received show that our system exceeds the standard, or maximum contaminant level (MCL), for arsenic. The standard for arsenic is 10 parts per billion (ppb). The average level of arsenic over the last year has been 20 ppb. The most recent result collected on Oct 1, 2026 had an arsenic result of 20 ppb.

What should I do?
There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water

What does this mean?
This is not an immediate risk. If it had been you would have been notified immediately. Some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with circulatory system, and many have an increased risk of getting cancer.

What is being done?
The kiosk/vending machine providing water remains available as an alternate water source, located at 8575 South Avenue Tacna 40 East where you can fill containers with water. This service remains free of charge. Please contact us at 903-429-3008 and we can arrange to provide you with a key for the vending machine unit. You can access the vending machine using the key, fill your container, and then turn the key to the “Off position” and remove the key.

Additionally, we began installing treatment technology, partnering with Culligan Water to supply and install Point of Entry (POE) devices at customers’ properties. This installation includes a water softener installation at the side of the house, providing softened water for household distribution. A Reverse Osmosis (RO) system is also included in the installation package, for dedicated water going to the kitchen faucet. If you already have a POE or POU system in place, Culligan will coordinate with you so that Cactus State can purchase and replace it with the new ADEQ-approved equipment at no additional cost to you.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Citrus Park (AZ0414107) Yuma, County, Has Levels of Fluoride Above Drinking Water Standards

We routinely monitor the presence of drinking water contaminants. Testing results show that our system exceeds the standard, or maximum contaminant level (MCL) for fluoride. The standard for fluoride is 4.0 mg/L. The running annual average (RAA) at Citrus Park for fluoride is 4.21 mg/L, and the most recent sample taken in Oct 2026 reflected a value of 4.3 mg/L.

What should I do?
Children under the age of nine should use an alternative source of water that is low in fluoride. In addition, you may want to consult your dentist about whether to avoid dental products containing fluoride. Adults and children over the age of nine should consult their dentist or doctor and show him/her this notice to determine if an alternate source of water low in fluoride should be used.

What does this mean?
This is not an emergency. If it had been, you would have been notified immediately. Fluoride in small amounts helps prevent tooth decay. However, some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or greater may cause mottling of children's teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/ or pitting of the permanent teeth. This problem occurs only in developing teeth before they erupt from the gums. Although it takes many years of exposure to fluoride for bone disease to develop, mottling can occur after a relatively short period of exposure.

What is being done?
We are aware of naturally occurring elevated fluoride levels at the Citrus Park water system. The kiosk/vending machine providing water remains available as an alternate water source, located at 8575 South Avenue Tacna 40 East where you can fill containers with water. This service remains free of charge. Please contact us at 903-429-3008 and we can arrange to provide you with a key for the vending machine unit. You can access the vending machine using the key, fill your container, and then turn the key to the "Off position" and remove the key.

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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State Utility Operating Company. Public Water System ID#: AZ-0414107.
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