CSWR - Texas

Public Notice

FRANKLIN WATER SYSTEMS 1 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Within the time frame of June 1, 2025 to September 30, 2025, we did not complete all monitoring or testing for lead and copper tap sampling and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for lead and copper, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Lead and copper tap water sampling	5 samples per year	5, 2 were rejected by lab	6/1/2025 – 9/30/2025	5 collected on 9/28/26, 5 will be collected 4Q 26
Lead and Copper entry point sampling	N/A			
Water quality parameters	N/A			

We are taking the following actions to address this issue:

CSWR – Texas is ensuring that all required lead and copper tap sampling is conducted during the required monitoring period and results are reported to the Texas Commission on Environmental Quality (TCEQ).

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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